

# PROVIDE RESPONSIBLE GAMBLING SERVICES

SITHGAM022

Provide Responsible Gambling Services training (also known as NSW RCG course) is designed to qualify gambling industry employees to promote safety in an establishment where gambling occurs. It provides the basic details of working in a gambling environment and how to anticipate and prevent problems.

RCG training is required for all licencees and staff whose job responsibilities are related to gaming machines and gambling process.

TP Training is approved by Liquor and Gaming NSW and accredited by the Australian Skills and Quality Authority (ASQA) to deliver this training course. This training course is nationally recognised.

## TP TRAINING PTY LTD ENTRY REQUIREMENTS

- Provide one form of photo I.D. (e.g. Passport, Australian driver's licence, proof of age card)
- Adequate literacy & numeracy skills
- Unique Student Identifier (USI) Number

## UNITS OF COMPETENCY

**SITHGAM001** Provide responsible gambling services



Sample of a NSW Liquor, Gaming & Racing Competency Card



1800 577 301

TP Training

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# How to Get your RCG card

To receive your competency card,  
you will need to:

1



Complete the course  
successfully.

2



L&GNSW will email you the link with instructions on how  
to access and complete the mandatory L&GNSW online  
RCG assessment. Successfully complete the online  
assessment to receive your RCG interim certificate.

5



The competency card will  
be posted  
to you within 4 weeks.  
You can also  
access your digital licence.

4



Visit the closest  
Service NSW centre  
to order your  
competency card.

3



Take your RCG interim certificate and  
100 points of identification (see details  
on the back side of the certificate).

## BOOK TODAY



**We have RCG courses available most days of the  
week across our Sydney training centres**

We offer fun and informative one day RCG courses that will provide you with the knowledge and skills to obtain a NSW RCG certificate, allowing you to apply for your RCG photo card. We run frequent courses so it is easy to fit the RCG course into your schedule.



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